

CookChildren'sSM Health Plan

health watch

Volume 1, 2009



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CHIP Renewal

CHIP coverage is now for 12 months.

It's important to renew your coverage to prevent a lapse in coverage.

Two months before your coverage is due to end, you will be mailed a renewal packet. The packet contains an application with some of your information already filled in.

You need to:

- Update any information as needed.
- Fill in all the questions that have been left blank.
- Make sure to send in copies of at least 1 paycheck stub or other document that shows each family member's income and expenses.
- Sign and date the application. Send it in using the postage-paid return address envelope.

There may be a delay in processing your application if:

- There is missing information
- Required documents have not been sent with your renewal application.

Cook Children's Health Plan has a retention specialist who can help you with your CHIP renewal. If you have questions or need help renewing call 1-800-964-2247 and ask for extension 7040.

Texas Health Steps Drawing Winners!

New Cook Children's Health Plan Medicaid members receive a Texas Health Steps prize form in their New Member Welcome Packet. When they take their child for the Texas Health Steps checkup and have the doctor sign the form and then return it to us they are entered into a monthly drawing.

Remember, in order to be entered into the drawing you must:

- Have the doctor sign the form.
- Return the completed form to us!

Here are our recent winners!

Alexa Marie Lucas – Shell gas card
Husain Almusawi – Wal-Mart gift card
Miranda Rangel – Wal-Mart gift card
Daisy Moncada – Wal-Mart gift card
Angel Macias – Blockbuster gift card
Shabrilan Menton – Blockbuster gift card
Maria Tinoco – Blockbuster gift card
Diana Ramirez – Blockbuster gift card

Step Into a Healthy Future with Texas Health Steps!

Texas Health Steps is for children from birth through 20 years old who are on Medicaid.

Why are Texas Health Steps checkups important?

- Checkups help find health problems when they are small even when your child feels okay.
- Checkups help prevent health problems that can make it hard for your child to grow and learn.
- Checkups help your child have a healthy smile.

What can my child get from Texas Health Steps?

- Medical checkups and treatments.
- Dental checkups and treatments.
- Vaccines.
- Lab tests.
- Eye exams and eyeglasses.
- Hearing tests and hearing aids.
- Case management.

When is the right time for a Texas Health Steps checkup?

- Check your Medicaid Identification (Med ID) form each month when it comes in the mail. It shows when your child is due for medical and dental checkups and other screenings.
- If nothing is printed under your child's name on the Med ID form, it is not time for a checkup.
- Even if your child is not due for a checkup, Medicaid will pay for your child's care from doctors, nurses, or dentists if your child is sick or in pain. Medicaid also will pay for care for other health problems found during a THSteps checkup.

How can my child get a Texas Health Steps checkup?

- Call your child's doctor or dentist and ask for a Texas Health Steps checkup for your child.
- If you need help getting a checkup or finding a doctor or dentist, call Texas Health Steps toll-free at 1-877-847-8377 (1-877-THSTEPS), 8 a.m. to 8 p.m., Monday through Friday, Central Time.
- Cook Children's Health Plan is here to help you. Call us at 1-800-964-2247.

What if I need help getting to a Texas Health Steps medical or dental checkup?

If you need a free ride or gas money to get to your child's checkup, call toll-free 1-877-633-8747 (1-877-MED-TRIP). You can call 8 a.m. to 5 p.m., Monday through Friday.

New Providers

Cook Children’s Health Plan continues to add new providers to better serve your family. If you see any doctors that you would like us to contact about accepting Cook Children’s Health Plan CHIP and Medicaid, please contact us at 1-800-964-2247.

Here is a list of recently added providers:

Name	Specialty	City	Product
Trinity Park Surgery Center	Ambulatory Surgery Center	Arlington	Medicaid
Calloway Creek Surgery Center LP	Ambulatory Surgery Center	N. Richland Hills	Medicaid
Paul Lee, D.O.	Family Practice	Arlington	Medicaid
Martin Thornton, D. O.	Family Practice	Denton	Medicaid
Saria Dar, M.D.	Family Practice	Fort Worth	Medicaid
Thomas Diver, PA	Family Practice	Fort Worth	CHIP
Randall Haynes, D.O.	Family Practice	Fort Worth	CHIP
Annu Mehta, M.D.	Family Practice	Fort Worth	CHIP
Angela Miller, NP	Family Practice	Fort Worth	CHIP & Medicaid
Hetal Rana, M.D.	Family Practice	Fort Worth	CHIP & Medicaid
Lawrence Hess, FNP	Family Practice	Glen Rose	CHIP
Linda Hill, FNP	Family Practice	Glen Rose	CHIP
Marie Percy, M.D.	Family Practice	Mineral Wells	CHIP
Giti Azmabalani, D.O.	Internal Medicine	Fort Worth	CHIP & Medicaid
Jessie Hicks, D.O.	Internal Medicine	Fort Worth	CHIP
Nabila Zaidi, M.D.	Internal Medicine	Fort Worth	CHIP & Medicaid
Lori Gore-Green, D.O.	OB/Gyn	Denton	CHIP & Medicaid
Timothy Kremer, M.D.	OB/Gyn	Fort Worth	CHIP
Hiedi Piper, NP	OB/Gyn	Fort Worth	CHIP
Rose Simani, M.D.	OB/Gyn	Fort Worth	CHIP & Medicaid
Donald Smith, M.D.	OB/Gyn	Fort Worth	CHIP & Medicaid
Steven Stamatis, M.D.	OB/Gyn	Weatherford	Medicaid
Charmain Collins-Cepeda, PA	Pediatrics	Arlington	Medicaid
Christina Leung, M.D.	Pediatrics	Bedford	CHIP
Aaron Cessna, D.O.	Pediatrics	Fort Worth	CHIP & Medicaid
Lauren Fallis, PA	Pediatrics	Fort Worth	Medicaid
Gina Fowler, D.O.	Pediatrics	Fort Worth	Medicaid
Michele Kilmer, PNP	Pediatrics	Fort Worth	CHIP
Ellaine Lloren, D.O.	Pediatrics	Fort Worth	Medicaid
Trina Moore, PA	Pediatrics	Fort Worth	CHIP
Katrina Willie, M.D.	Pediatrics	Fort Worth	Medicaid
Christina Robinson, M.D.	Pediatrics	Grand Prairie	CHIP & Medicaid
Layla Edwards, M.D.	Pediatrics	Keller	Medicaid

We are here for you!

You can call Member Services and get help with questions like:

- How to change or choose a primary care physician (PCP) or other health care provider.
- How to get a list of providers in our network.
- How to get information about your PCP or a specialist.
- What to do if you get a bill from your doctor.
- How to get complaints resolved.
- What value added services we offer.
- Who to call if you move. Call Member Services and give us your new address and phone number.
 - Are you a Medicaid member? You should also call 1-800-647-6558 to let them know your new address.
 - Are you a CHIP member? You should also call 1-877-543-7669 to let them know your new address.



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